College of Opticians of Ontario

REPORT

TO:	**Board of Directors**
FROM:	**Fazal Khan, Registrar, CEO**
DATE:	**December 1, 2026**
SUBJECT:	**Registrar's Report**

Highlights:

- Appointed Member Screening
- Registrant Support
- Engagement Activities
- Projects

Appointed Member Screening:

A panel of the Screening Committee met on October 29th to interview optician applying for a position as an Appointed Member. Nine opticians applied, one later withdrew and seven applicants were interviewed. A panel will be interviewing applicants for public member appointees on November 19th. Again, the College had a strong interest in positions as an Appointed Member with seventeen applicants applying. The Board will be presented with recommendations at its December meeting.

Registrant Support:

The College regularly hosts support webinars for our registrants to assist with understanding updated legislation and policies. The College will be hosting a webinar on November 26th to assist registrants with any questions they may have around renewal, currency requirements and quality assurance requirements.

The College will be also starting a series of engagement webinars called 'Coffee with the College' where we will host a series of 30- and 60-minute webinars around practice advice topics and explaining how certain processes work such as complaints. We expect the first one to be held November 25th.

Considering recent developments with the Ontario Opticians Association (OOA) suspending services, the College has been in touch with the OOA regarding continuing education and professional liability insurance (PLI) offered by them. PLI has been confirmed to be in effect until year end. There are some

concerns with gaps in coverage between year-end and the 2027 renewal deadline on January 15th. There are also concerns with registrants receiving proof of attendance certificates. The College has sent out a e-blast to our registrants to bring this to these issues to their attention and to urge proactivity in these matters.

We are also working with the OOA to seek assistance in confirming attendance at their events in 2026 if registrants have difficulty issuing attendance certificates at the end of the year.

Engagement Activities:

September 30, 2026: Truth and Reconciliation Day-Community Fair
October 2, 2026: Professional Appointee Info Session Webinar
October 4, 2026: NACOR National Administrators Meeting
October 5-6, 2026: CNAR Regulatory Conference
October 26, 2026: Specsavers Continuing Education Event
October 30, 2026: Luncheon with Deputy Premier/Minister of Health Sylvia Jones
November 4, 2026: Georgian College Student Webinar
November 25, 2026: Coffee with the College Webinar: Understanding the Peer and Practice Assessment Process and Record Keeping Obligations
November 26, 2026: Understanding Currency and Quality Assurance Requirements
November 29, 2026: AKSWB Thrive Through Life Wellness Expo

Projects:

The administrative team has been working on various internal projects over the summer. Improvements in the way of automations of accounting processes has been underway to streamline our annual audit, improve efficiency and accuracy of financial posting and speeding up processing times. Efforts are underway to improve the user experience for board and appointed members expense submissions as well.

As part of strategic initiatives around public awareness and the role of the College, we participated in the production of a joint video that speaks both to the function of health regulators as well as the specific role opticians play in health care. This video is in its final stages of production and will be made available through our website and social media. A link is available here.

Respectfully submitted,

Fazal Khan, RO Registrar, CEO